
Quality policy

The Vision of **"SPECIAL COVERINGS SRL"** consists in producing custom-made PVC external covers of different types, mattresses and sports coverings, through passion, commitment and thanks to a team of professionals full of innovative and quality ideas, which have always been at the origin of the company's success.

The company's mission is to create different types of PVC structures and covers, from curtains for circuses and traveling shows, to coatings for biogas production plants, up to PVC coatings and mattresses for sporting events, snow cannons and protections for ski slopes, always enhancing Italian creativity.

To continue what has just been described, **SPECIAL COVERINGS SRL** has set itself the following objectives:

- Entrust the Quality Management System Manager with full responsibility and authority to ensure compliance with the provisions of the QMS;
- Periodically monitor the SGQ through the preparation of internal audits, in order to assess compliance with the same;
- Constantly monitor the degree of satisfaction of the customer in order to improve his perception;
- Implement process monitoring, continuous improvement of SGQ and reduction of inefficiencies in the organizational and technical management of the enterprise;
- Promote the competence, awareness and participation of staff, keeping up to date with the technological evolution taking place in the sector;
- Ensure the health and satisfaction of the company's staff and the creation of a climate of constructive collaboration;
- Evaluate suppliers in order to guarantee the quality of products purchased and subsequently supplied to the customer;
- Put the management of risks at the center of the company's activities, with a commitment to take care of internal communication, continuous training, linearity and precision of information flows;
- Realize, improve and update with specific reference to the task carried out the formation and training of personnel, sensitizing them in the performance of the tasks performed to them.

The tool that **SPECIAL COVERINGS SRL** intends to use to achieve the above is a Management System in compliance with UNI EN ISO 9001: 2015 that improves its effectiveness over time through the pursuit of objectives and related improvement plans, consistent with this policy.

Special Coverings Management